

Electronic Acknowledgement Receipt

EFS ID:	3630913
Application Number:	10729793
International Application Number:	
Confirmation Number:	2248
Title of Invention:	Method and system for automated handling of service problems identified by a wireless device customer
First Named Inventor/Applicant Name:	Robert E. Tolbert
Customer Number:	55343
Filer:	Himanshu Amin/Stacey Bussey
Filer Authorized By:	Himanshu Amin
Attorney Docket Number:	8C20.1-820
Receipt Date:	17-JUL-2008
Filing Date:	05-DEC-2003
Time Stamp:	11:31:13
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$810
RAM confirmation Number	8219
Deposit Account	
Authorized User	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)

1	Request for Continued Examination (RCE)	RCE.pdf	667107 9a209d5561d0344840972b2875318a b0b42ca6	no	3
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Warnings:

Information:

2	Amendment Submitted/Entered with Filing of CPA/RCE	c02-0020-000RCEAmendments.pdf	122834 d1699ud95342fc2506d82b0abbae02cc 823dcfaef	no	6
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Warnings:

Information:

3	Fee Worksheet (PTO-06)	fee-info.pdf	8213 eds105250b0c8868a0a7a7c349fc04 0af526a	no	2
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Warnings:

Information:

Total Files Size (in bytes):

798154

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.